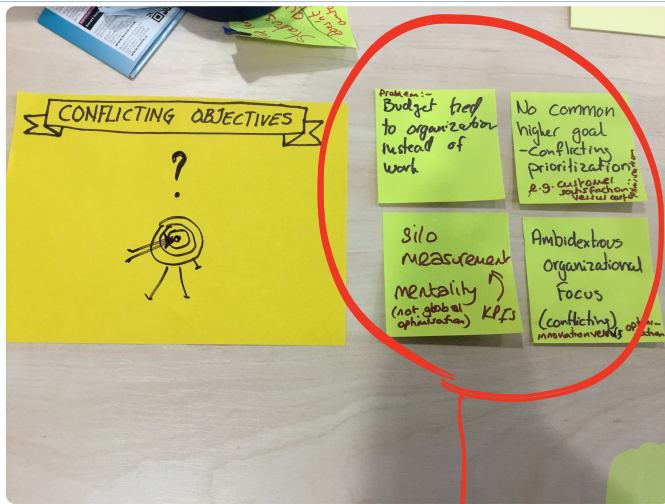


[A] Conflicting Objectives:



- ✓ Name of pattern [A]
- ✓ How to identify [B]
- ✓ How to solve? [C]

Question about impact?

Dollars?

Risks?

Culture?

[B] Tool 1) 5 why (Ishikawa)

2) Impersonation

3) Powerful Questions

4) Mind mapping

5) Retrospective

powerful questions?

- what is the impact?
- " cost?
- " risk?
- How does this effect you?
- what's important about this?
- what is in the way?

How do I solve this? [C]

□ Vision/Strategy workshop

Agenda -

□ Enterprise vision (Business)

□ (Agility)

□ Mirror

□ Appreciative Inquiry

□ Commitment / Accountability